



MAFAA FALL TRAINING DAY: November 2, 2022

Eagan Community Center
1501 Central Pkwy · Eagan · MN 55121 · (651) 675-5550

8:15 - 8:45	REGISTRATION, Networking, & Visit Business Partners (<i>Main Entrance Common Area</i>)		
8:45- 9:00	WELCOME by Michael Crider, MAFAA President (<i>The Oaks Ballroom</i>)		
9:00 - 9:45	*VIRTUAL* GENERAL SESSION: Coming in 2024-25: The New FAFSA - Karen McCarthy (<i>The Oaks Ballroom</i>)		
9:45 - 10:00	Networking & Visit Business Partners (<i>Main Entrance Common Area</i>)		
	<i>North & Central Oaks</i>	<i>South Oaks</i>	<i>Oasis</i>
10:00 - 10:45	Top AskRegs Questions Jackie Cottom *VIRTUAL*	College Confidence: What America Knows About Paying for College Brad Riebel	MN State Grant 201 Shawn Reynolds
10:45 - 11:00	Networking & Visit Business Partners (<i>Main Entrance Common Area</i>)		
	<i>North & Central Oaks</i>	<i>South Oaks</i>	<i>Oasis</i>
11:00 - 11:45	Elevating Your Customer Service Beyond Compare Carol Swenson	How Educational Opportunity Center (EOC) can Aid Students in Completing the FAFSA and Resolving Financial Aid Questions Russell Raczkowski & Nardos Senbeta	Minnesota Dream Act Shawn Reynolds & Meghan Flores
11:45 – 12:45	MAFAA Sponsored Lunch (<i>Meeting Rooms-across from The Oaks</i>) Networking & Visit Business Partners (<i>Main Entrance Common Area</i>)		
	<i>North & Central Oaks</i>	<i>South Oaks</i>	<i>Oasis</i>
12:45 - 1:30	Minnesota GI Bill and Veterans Application Tracking System (VATS) Updates Dave Bellefeuille & Dr. Edward Godfrey	Student Employment Panel Simon Bauer, Kim Kolar	Private Loan Lender List Guidelines and Best Practices Rob Smith & Mike Mutziger
1:30 – 1:45	Last Chance to Visit Business Partners! (<i>Main Entrance Common Area</i>)		
1:45-3:00	GENERAL SESSION: Office of Higher Education State Update and Q & A - Meghan Flores (<i>The Oaks Ballroom</i>)		

THANK YOU

to our Business Partners for supporting
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GENERAL SESSIONS:

- ***VIRTUAL* Coming in 2024-25: The New FAFSA**

Karen McCarthy, NASFAA

- The biggest changes to the FAFSA in history will be implemented in the 2024-25 application cycle - are you ready? Explore the upcoming changes to the FAFSA, including direct data sharing with the IRS and a streamlined Federal Methodology, and learn more about the latest updates on implementation and NASFAA's Student Aid Index Modeling Tool.

- **Office of Higher Education State Update and Q & A**

Meghan Flores, MOHE

- Update on state level FAFSA Conformity work and preview of OHE's legislative proposals, overview and timeline for the MNAid build, review of OHE's newest programs and open Q&A with OHE Staff in attendance.

INTEREST SESSION DESCRIPTIONS:

10:00 - 10:45am

- **Top AskRegs Question**

Jackie Cottom, NASFAA

- NASFAA's AskRegs service fields thousands of questions from aid administrators each year. This session takes a look at the top questions submitted over the last year, as well as those rated as most useful by the NASFAA membership. Find out what your colleagues are asking and if your practices align with NASFAA responses.

- **College Confidence: What America Knows About Paying for College**

Brad Riebel, Sallie Mae

- Every year, college-bound families ask themselves "How will we pay for college?" and for many, this subject is filled with confusion and stress. Join us as we discuss Sallie Mae's new research study, College Confidence: What America Knows About Paying for College. We'll examine how much families really know about financial aid, the FAFSA®, scholarships, and student loans; and evaluate perceptions and common misconceptions about college financing. Finally, we'll highlight possible solutions to help families prepare for this vital part of getting a college education.

- **MN State Grant 201**

Shawn Reynolds, MOHE

- In this session we'll take a deeper look at some of the frequently asked questions regarding MN residency, MN unit review, and some tips and tricks in using the new MNAid system.

11:00 - 11:45am

- **Elevating Your Customer Service Beyond Compare**

Carol Swenson, Ascendium

- Good customer service has become the expectation. It's the minimum of what people want in their experience with your organization. They want more than a friendly face. Many expect to have their needs met through a wide variety of ways—and those needs extend to both in-person and online. Join this session to identify ways for elevating the service you provide beyond compare.



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INTEREST SESSION DESCRIPTIONS CONT'D:

11:00-11:45am Cont'd

- **Educational Opportunity Center (EOC) Can Aid Students in Completing the FAFSA and Resolving Financial Aid Questions**

Russell Raczkowski & Nardos Senbeta, Educational Opportunity Center - Minneapolis College

- Educational Opportunity Center (EOC) is a U.S. Department of Education funded TRIO program that helps adult applicants and students, particularly low-income/'first gen' individuals, complete the admissions and financial aid processes (including the FAFSA) necessary to attend your institutions. In the Twin Cities since 1988, EOC boasts an experienced staff and lots of knowledge about the front end of the financial aid process--namely application and verification, and we know about the particular challenges facing adult students. Come learn about this valuable resource available to all in the seven-county metro area regardless of the postsecondary institution.

- **Minnesota Dream Act**

Shawn Reynolds & Meghan Flores, MOHE

- Review of eligibility, new 22-23 changes to awarding and preview of student portal/application process via MNAid.

12:45-1:30pm

- **Minnesota GI Bill and Veterans Application Tracking System (VATS) Updates**

Dave Bellefeuille & Dr. Edward Godfrey, Minnesota Department of Veterans Affairs

- This session will provide an overview of the Minnesota GI Bill and the Veterans Application Tracking System (VATS) financial aid portal.

- **Student Employment panel**

Kim Kolar, Century Community College; Simon Bauer, St. Cloud State University

- Panel discussion on the ways that different schools process student employment on their campus

- **Private Loan Lender List Guidelines and Best Practices**

Rob Smith, ELM Resources & Mike Mutziger, ScholarNet

- Navigating the financial aid process can be a daunting task. Coming together as a financial aid community to share best practices, we can take a proactive approach in providing families with detailed information that will allow them to make an informed decision on a product that fits their specific needs. Come join us for this informative session as we take a look from the student and parent perspective when searching for a private loan. Group-share some key guidelines and tools to help your school develop a plan to move forward.

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