

# MAFAA FALL TRAINING DAY

October 10th, 2023

Plymouth Community Center  
18400 34th Ave. N, Plymouth, MN 55447

8:15-8:45	REGISTRATION, Networking, & Visit Business Partners ( <i>Cedar</i> )		
8:45-9:00	WELCOME by Amanda Cantú, MAFAA President ( <i>Plymouth Creek</i> )		
9:00-9:45	GENERAL SESSION: <b>*VIRTUAL*</b> NASFAA Inside the Beltway ( <i>Plymouth Creek</i> )		
9:45-10:00	Networking & Visit Business Partners ( <i>Cedar</i> )		
	<i>Plymouth Creek A</i>	<i>Plymouth Creek B</i>	<i>Aspen</i>
10:00-10:45	Gen Z: It's a Vibe	<b>*VIRTUAL*</b> Top 10 Things in FAFSA Simplification You May Have Missed	Partnering with Admissions to Enroll Financially Aware Students
10:45-11:00	Networking & Visit Business Partners ( <i>Cedar</i> )		
	<i>Black Box Theater (lower level)</i>	<i>Plymouth Creek B</i>	<i>Aspen</i>
11:00-11:45	Round Table: Data Security in Student Information Systems	Round Table: Professional Judgement in 2024 and Beyond	Round Table: Veterans Benefits
11:45-12:45	MAFAA Sponsored Taco Bar ( <i>Plymouth Creek</i> )		
	<i>Plymouth Creek A</i>	<i>Plymouth Creek B</i>	<i>Aspen</i>
12:45-1:30	Building Resilience	Return to Repayment	State Programs & Enrollment Changes-The How, What and When...
1:30-1:45	Last Chance to Visit Business Partners! ( <i>Cedar</i> )		
1:45-3:00	GENERAL SESSION: OHE State Update ( <i>Plymouth Creek</i> )		

## THANK YOU

to our Business Partners supporting Fall 2023  
Training Day!



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## **GENERAL SESSIONS:**

- **\*VIRTUAL\* NASFAA Inside the Beltway**

[Rachel Gentry Rotunda, NASFAA](#)

This NASFAA Federal Update will provide an overview of the latest happenings in Washington, including a high-level landscape of the current political climate in D.C. with a focus on federal financial aid policy and how it has impacted students and institutions in recent years. Overall trends in student aid will be discussed including recent legislative and regulatory activity, reauthorization proposals and predictions for how student aid funding will fare in future budget negotiations. Movement within the Department of Education concerning negotiated rulemaking and updates from Federal Student Aid (FSA) will also be discussed. The session will also provide an overview of NASFAA-led projects, services, and advocacy efforts.

- **Office of Higher Education State Update/Q&A**

[Meghan Flores, MOHE](#)

Update from the Minnesota Office of Higher Education on new programs passed during the 2023 legislative session.

## **INTEREST SESSIONS:**

### **10:00 – 10:45 AM**

- **Gen Z: It's a Vibe**

[Heather Gaumer, Sallie Mae](#)

Delivering a positive student experience relies on understanding the service expectations of the current generation. This session will focus on distancing yourself from previously held expectations and exercising empathy in your student services role. We will discuss strategies for increasing engagement with the students you serve.

- **\*VIRTUAL\* Top 10 Things in FAFSA Simplification You May Have Missed**

[Katie Conrad, Florida International University & Leigh Ann Hussey, University of West Georgia](#)

This session will address some of the complex issues resulting from the FAFSA Simplification Act. We are all familiar with the change from EFC to SAI, but what about the changes to asset reporting, child support received, determination of family size, provisional independent student, definition of single parent, changes to Pell Grant proration, and the endless reasons for students to submit a professional judgment in light of these changes? We will walk through these

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## **INTEREST SESSIONS CONT'D**

### **10:00 – 10:45 AM Cont'd**

complexities and highlight some of the changes you might have missed from other presentations and offer suggestions for how to prepare for these challenges at your institution.

- **Partnering with Admissions to Enroll Financially Aware Students**

[Stephanie Ruckel, Augsburg University](#)

Augsburg University's goal is to admit and enroll future graduates. Part of this work requires students to have financial plans at the early stages of the admission process. Learn how Augsburg University leveraged 'Augsburg Applies to You' (direct admission) and other system changes to better inform students of the cost of going to college. Walk away with quick wins or larger initiatives you can bring back to your campus.

### **11:00 – 11:45 AM**

- **Roundtable Discussion: Data Security in Student Information Systems**

Led by: [Donna Goeden, U of M Duluth & Noupay Colberg, SCSU](#)

Discussion on data security access for systems related to Financial Aid (SIS, Imaging, CRM, etc) and data requests from areas outside of Financial Aid. What roles do your offices have in these processes?

- **Roundtable Discussion: Professional Judgement in 2024 & Beyond**

Led by: [Nicole Smith-Holt, Minneapolis College & Kim Kolar, Century College](#)

Discussion on Institutional Professional Judgment policies that need to be reviewed (and possibly revised) beginning in 2024-2025 due to the implementation of FAFSA Simplification and Future Act.

- **Roundtable Discussion: Veteran Benefits**

Led by: [Jill Fiedler, DCTC; Amanda Cantú, UST; Luke Johnson, MDVA](#)

Discussion on how different veteran benefits work in tandem with other aid and with each other.

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## **12:45 – 1:30 PM**

- **Building Resilience: Strengthen Your Inner Resolve and Ability to Bounce Back Better Than Ever Regardless of Circumstances**

[Sara Edwards, Citizens Bank](#)

As we continue in our ever changing and challenging world, the real goal of becoming resilient is more than simply bouncing back, but to instead bounce forward having gained greater resilience. It's about becoming even better after having faced difficult situations and developing mental toughness for the future. Resilience strengthens the ability to adapt to and persevere in hard times while continuing to function well both physically and mentally. This session shares findings on why being resilient is both personally and professionally beneficial and discusses 5 practical ways to become more resilient.

- **Return to Repayment**

[Mike Mutziger, ScholarNet](#)

A look at FSA and their directives as they return 30 million borrowers back to repayment.

- **State Programs & Enrollment Changes – The How, What, and When...**

[OHE Staff](#)

An overview on how various state programs are impacted by enrollment changes.